

## VOCATIONAL TRAINING SERVICES

# CASE STUDY

Name: Olivia Gilbey

Course: Early Years Educator Level 3

VTS Tutor: Jade Hutchinson

At VTS, we understand the importance of gaining the required knowledge and skills to assist our apprentice's job roles, however, we also place importance on the understanding of additional topics such as British Values, which as Olivia says "is something that I believe I lacked knowledge in before starting this course". Olivia also said "This course has helped in my job role because I can see the things I have been learning about in real life and can then write about this in my coursework".

We are pleased to hear that Olivia has further aspirations upon completing her course, "I have loved every second of training with VTS and I believe they have provided me with lots of information necessary for me in my job role. This has set me up for any future training and courses I wish to complete".

Olivia was pleased to have Jade as her tutor and said "I don't believe I could have been supported any better than I have been. I know that I can always contact Jade for anything regarding my work and she will always provide me with the right amount of information to help me with what I am struggling with. She always answers me very quickly which is helpful as I like to get my work done as quickly as possible. Jade also delivers the lessons and questions in a way that suits me and helps me to understand the questions more".

Olivia – "I just wanted to say thank you for all the help and support throughout my course and I truly have loved it. I couldn't recommend the course or VTS any more".