

Childcare and Health and Social Care Learning throughout the Eastern Region

Vocational Training Services Case Study



Des Cross Care Leadership and Management Level 5 Apprenticeship

Des Cross, who owns and runs Anglian Care Ltd in Benfleet, is one of the first people VTS enrolled on the level 5 Care Leadership and Management Apprenticeship, and is now the first to complete.

Anglian Care are a domiciliary care provider, and are passionate about delivering the very best quality care in people's own homes, when and where it matters.

Des says: "Our unique service of having unrushed quality time allows us to make a distinctive and substantial impact on the people whom we serve. It was only natural then that when VTS approached me with a view to enrolling me on the programme, that I saw this qualification as a natural extension to work we were already doing, as well as something that would prove to my colleagues and clients that I was committed to quality across the board.

Enrolling on this programme has been one of the best things I have done, and although it took a lot of time and dedication, I found myself learning new things that I could apply every day in the work situation. I have no hesitation in recommending this course 100% - and I say that as someone who has already built up a successful business!

Des's Tutor, Suzanne, said:

"It's been a pleasure to train Des, and his work was phenomenal! It wasn't all plain sailing as this is a new qualification and we found some interesting challenges along the way, but Des was always positive and well motivated, and found solutions to everything. He was an outstanding student and this reflects in the outstanding service that Anglian Care provides to its clients.

I'm delighted that this has helped Des at work as this is how it should be, and this is underlined by the fact that Des has authorised more training for the staff at Anglian Care."



For more information on training with VTS, please contact:

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